

23 September 1977

STATINTL

The 360/195 computer system has been out of service for over 70 hours since 19 September 1977. Several problems have arisen that required us to take the system down. The [REDACTED] has brought in their top diagnostic personnel to work on the problems.

A backlog of several hundred jobs has built up since Monday. The 195 system is our primary batch processor during the day. As a result, turnaround during the day is very poor.

Although the 360/195 is one of the fastest computers ever built, it has also shown itself to be an extremely difficult machine to repair.

Unfortunately, we have no good estimate as to when the problems will be solved. In the meantime, our batch turnaround will continue to be poor. We have notified all Agency ADP Control Officers of our situation and will continue to keep them up to date on the status of the system.

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